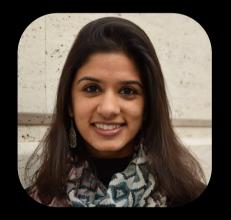
### "Sharing, Not Showing Off": How BeReal Approaches Authentic Self-Presentation on Social Media Through Its Design



JaeWon Kim Univ. of Washington



Robert Wolfe Univ. of Washington



Ishita Chordia Univ. of Washington





Katie Davis Univ. of Washington



Alexis Hiniker Univ. of Washington



### **Our relationships** are essential to our health and well-being.

Learn more at SurgeonGeneral.gov/Connect2Heal



Office of the I.S. Surgeon General

### **Our Epidemic** of Loneliness and Isolation





The U.S. Surgeon General's Advisory on the Healing Effects of Social Connection and Community

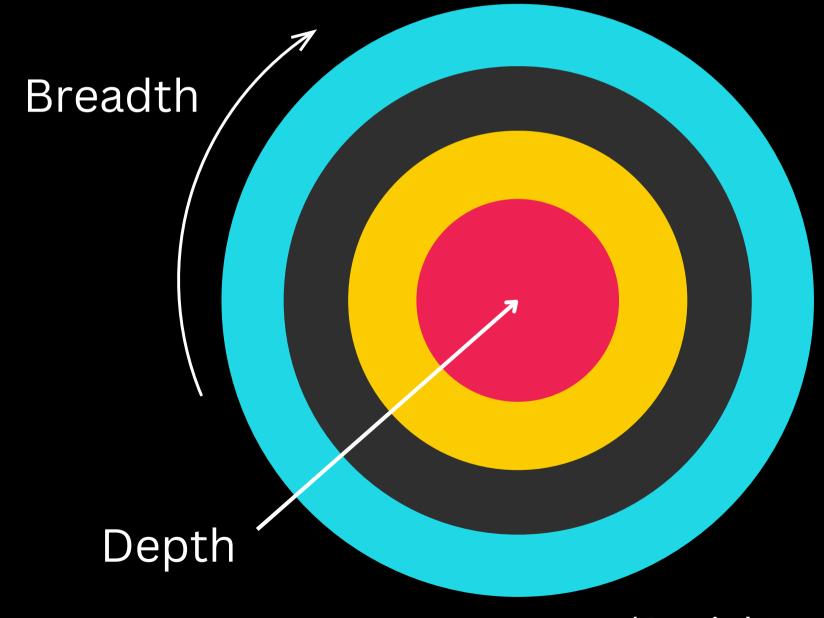


### refersionals refersionals refersionals **NAVIGATING FRIENDSHIPS** IMPORTANCE OF PEER RELATIONSHIPS DURING ADOLESCENCE

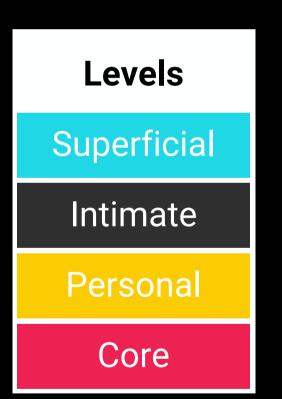




# Authentic self-disclosure is the basis of relationship development.



(Social Penetration Theory, Altman & Taylor)



# Teens crave authentic connections online, but social media often falls short.

Social media use by youth is nearly universal, and while some uses are beneficial, there is a meaningful risk of harm to children.

Read the advisory and learn more at: surgeongeneral.gov/ymh-social-media



Office of the U.S. Surgeon General

### Social Media and Youth Mental Health

The U.S. Surgeon General's Advisory





### Introducing BeReal: A Platform Designed for Authentic Sharing.

BeReal

🕂 Time to BeReal. 🔔 2 min left to capture a BeReal and see what your friends are up to!

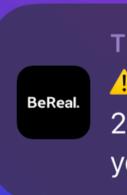
TIME SENSITIVE

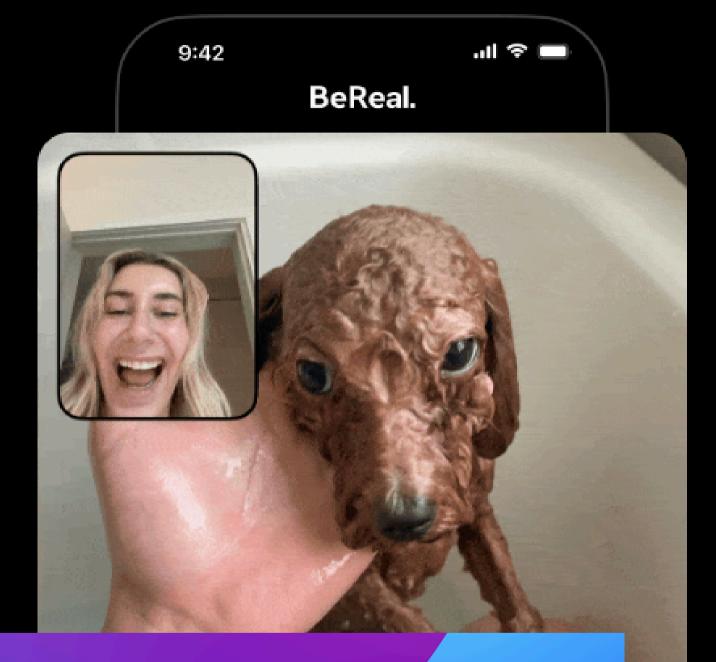
### now

# Your daily dose of real life.

# Meaningful connections Spontaneous moments Authentic real life

Everyday get a notification to share a genuine glimpse into your real life with the people you care most about.





#### TIME SENSITIVE

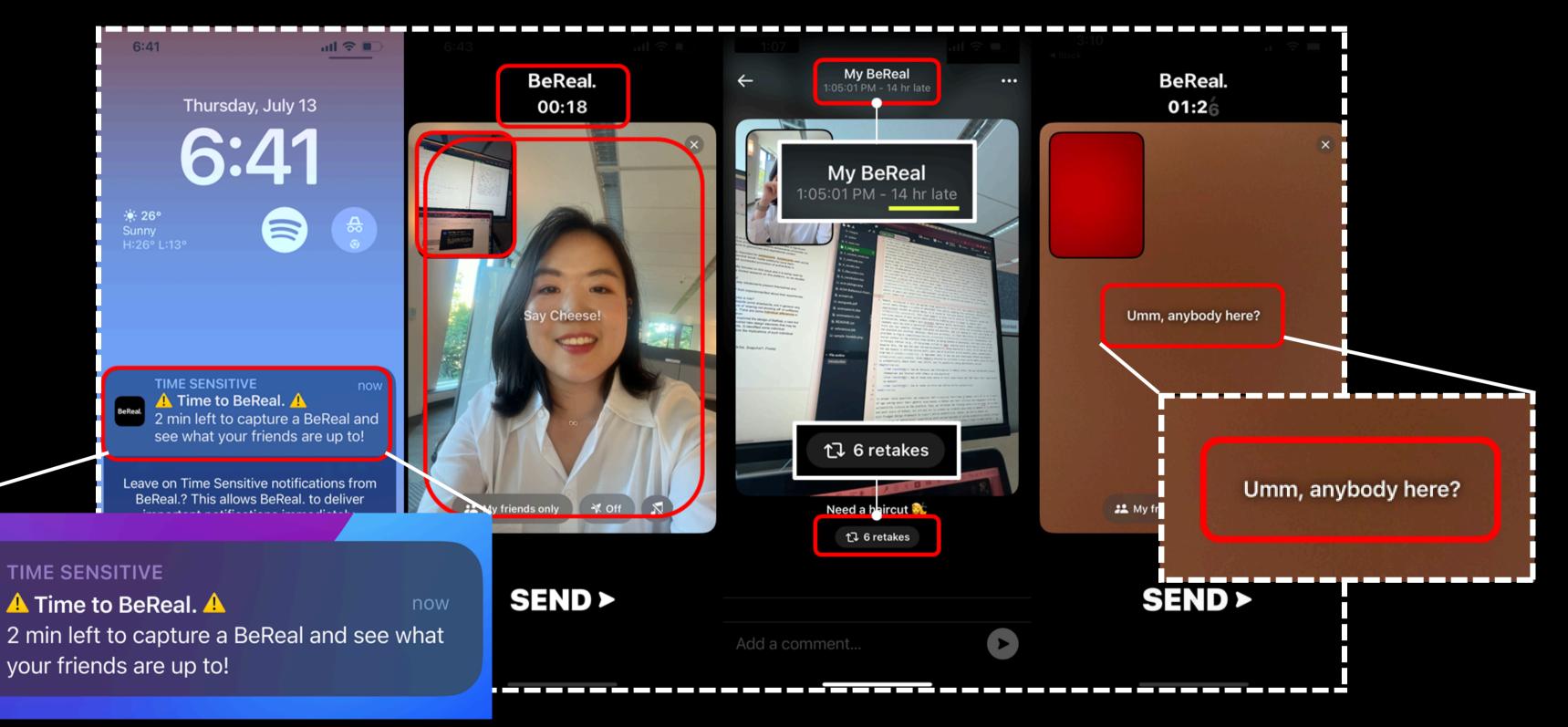
1 Time to BeReal. 1 now
2 min left to capture a BeReal and see what
your friends are up to!

# We conducted 29 semi-structured interviews with teens 13-18.

## RQ1. How, if at all, does the design of BeReal influence users' self-presentation on the platform?

### 1. Designs that discourage staging

BeReal

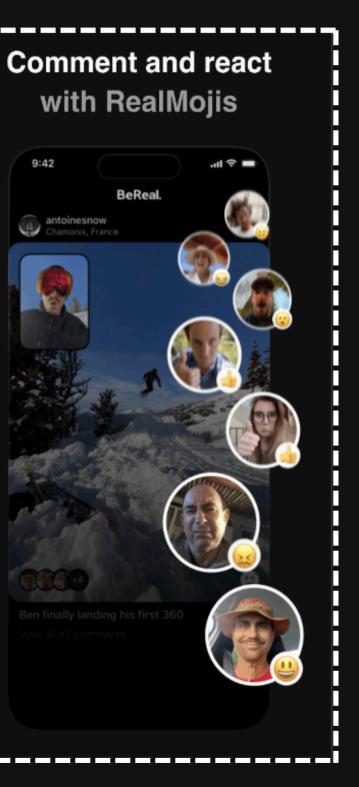


### 2. Designs that take pressure off posting.

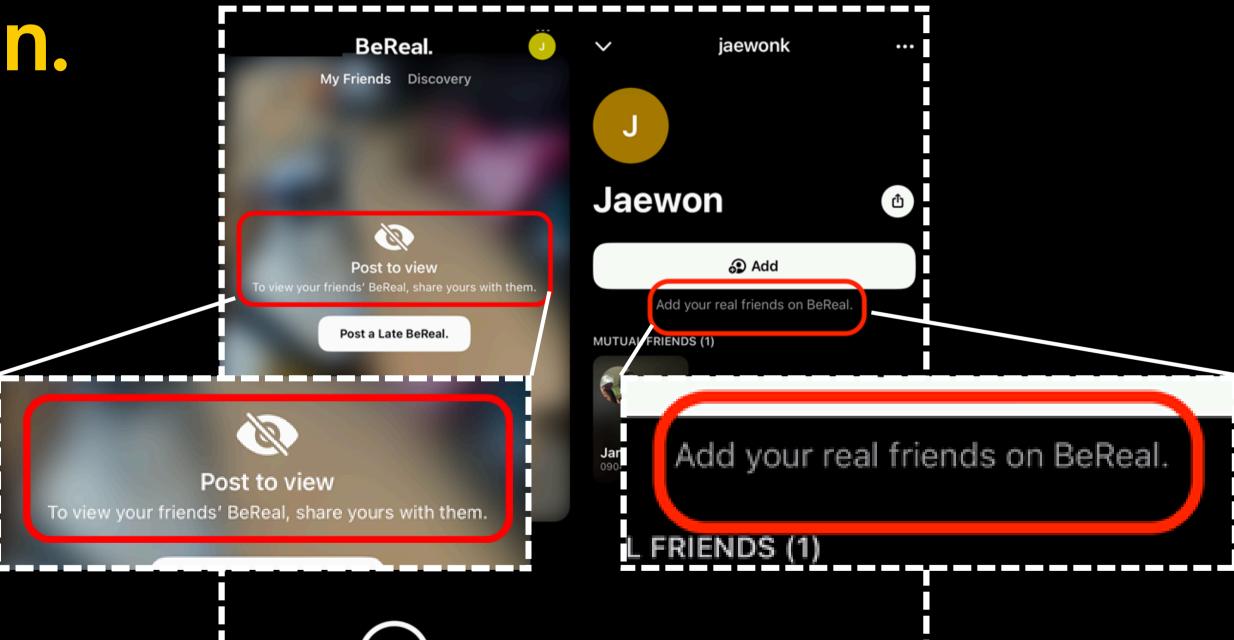
All your friends post at the same time 9:42 .ul 🕆 🗖 BeReal. 9:42:24 9:41:49

#### Go back in time with your Memories





#### 3. Designs that encourage audience curation. BeReal. iaewonk $\sim$



#### [+ FOLLOWER **COUNT HIDDEN**]

### 4. Design that focuses on a single purpose.

vs. TikTok Now, which has the same functionalities as BeReal:

"[TikTok doesn't] talk as much about being real, that's not really their focus the same way that it is with the BeReal app" - P08

"I feel like most people know TikTok for those short 15-second videos... so to merge [Now into TikTok] ... just doesn't feel as real as BeReal" - P25

"TikTok has more functions, and I guess that you can't really curate the friends that you interact with on TikTok as much as you can with BeReal." - P24

### LEARNING TO BE VULNERABLE

Teens appreciated BeReal's attempt at authentic sharing.

### **COMMUNAL FEELING WITH FRIENDS ON THE PLATFORM**

# **SIMPLICITY PREVENTS TOXICITY**





# RQ2. How do teens feel about authentic self-presentation on BeReal?

# BeReal's definition of authentic sharing often clashed with how teens defined it.

### Feeling "Forced" to Be Real

"I definitely feel like I am forced... sometimes there are times where I don't have makeup on or I don't look my best ... so it makes me feel a little stressed out... [but] I get curious, and then I end up posting anyways to see what's going on..." - P25

"You just get so demotivated from feeling like you have to be real, where you're just like, 'Well, I don't even want to touch the app at all.'" - P19

### "Being Real" Becomes a Competition

"I'll hear my sister... talking with their friends about, 'oh my gosh this person retook their BeReal this many times and I only did it this many times can you believe it?" - P12

### "Realness" Only at the Surface-Level

"I feel like my energetic style or my talkative style probably isn't expressed on BeReal because [in BeReal posts] I'm always doing my homework." - P28

"It's just a picture, so I feel like I wouldn't really be able to learn anything new about [my friends]" - P15

### DISCUSSION

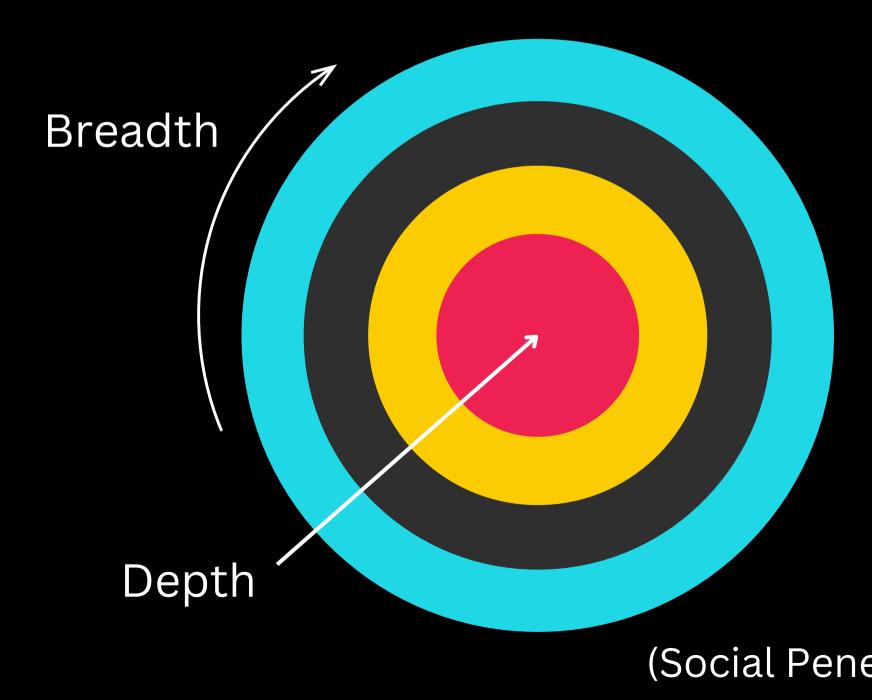
How might we rethink the nuances of designing for authentic sharing, given the critical importance of peer relationship building amongst teens?

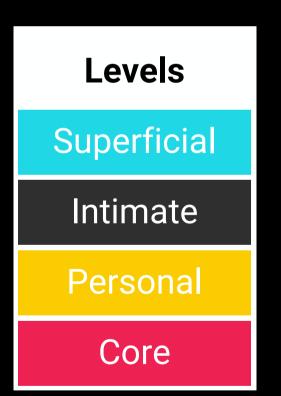


## Main Design Considerations



# #1 Breadth and depth of self-disclosure matter



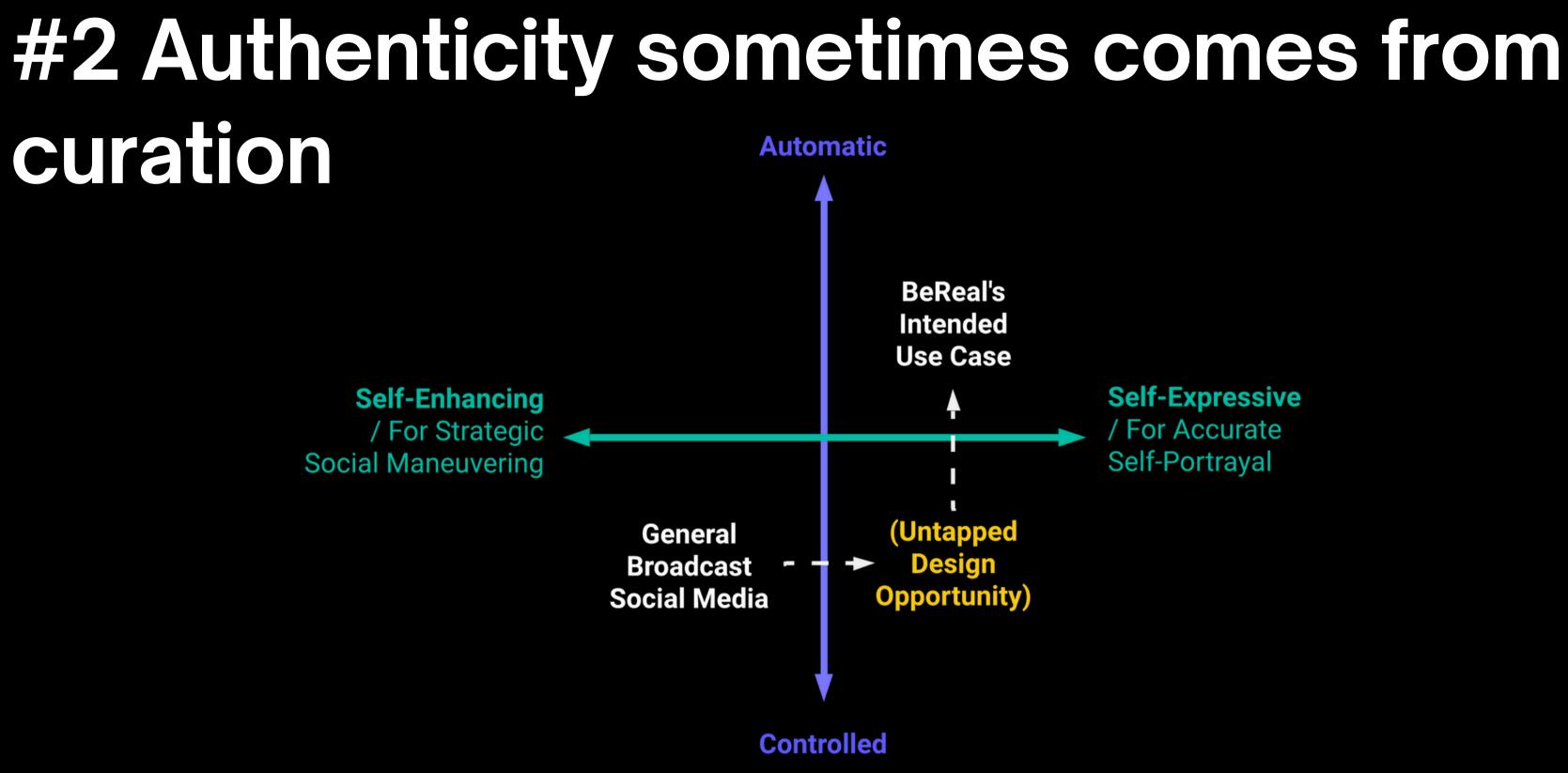


(Social Penetration Theory, Altman & Taylor) 23

# #2 Authenticity sometimes comes from curation

"the most important thing is that someone has to be comfortable with [sharing their BeReal posts]... if you're uncomfortable with something, then you're not being real, per se...

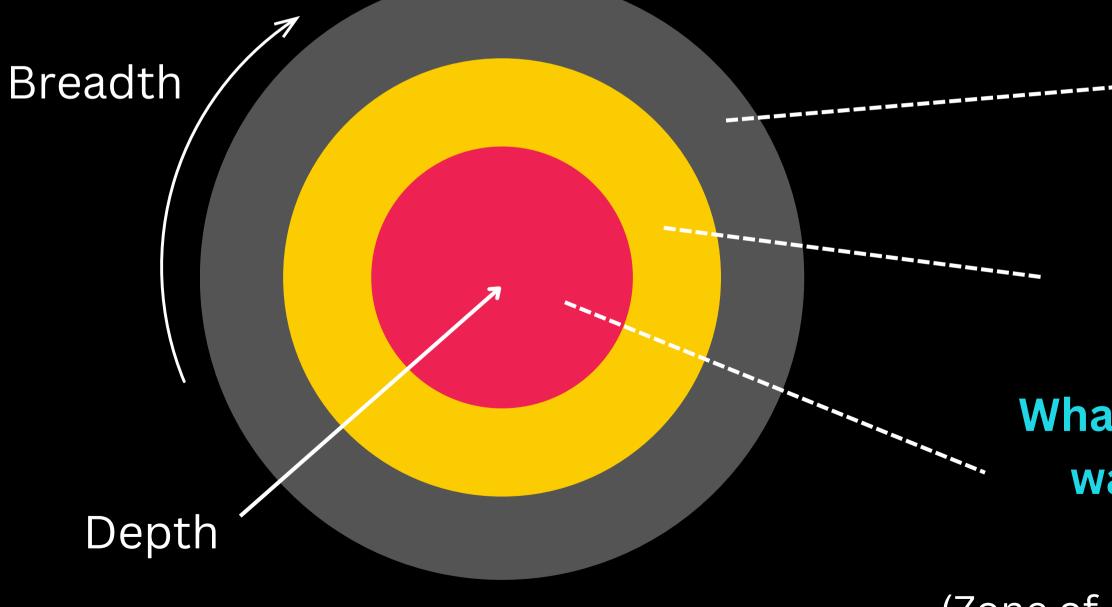
If you are holding a post and you choose to post later... I think to me [that] is authentic. That shows that this was something important to you... I think it has to mean something to you first, to be authentic." - P29



(The Social Media Self-Presentation Matrix; please check out our paper for more information!)

**Self-Expressive** / For Accurate Self-Portrayal

# #3 Stages in Friendship and Individual Differences Matter



## What I feel comfortable sharing

What I can share with help (from app)

What I can't/don't want to share

(Zone of Proximal Development, Vygotsky) 26

### + QUANTIFYING ACTIONS MAY FOSTER COMPARISON.



### Takeaways

Where BeReal was effective:

- scaffolding users toward authentic sharing by making each post more low-stakes through shared vulnerability and frequent posting
- supporting audience curation

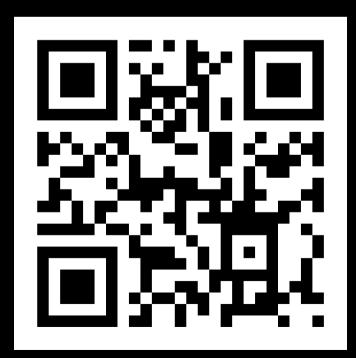
 having a clear, focused design However, unfiltered, spontaneous photo sharing can be 1) too surface level for meaningful social connections, and 2) too intrusive to be practical, depending on the individual

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#### Scan for full paper:



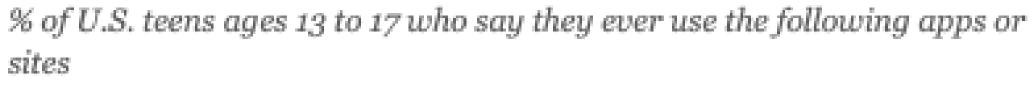
### Scan for contact:

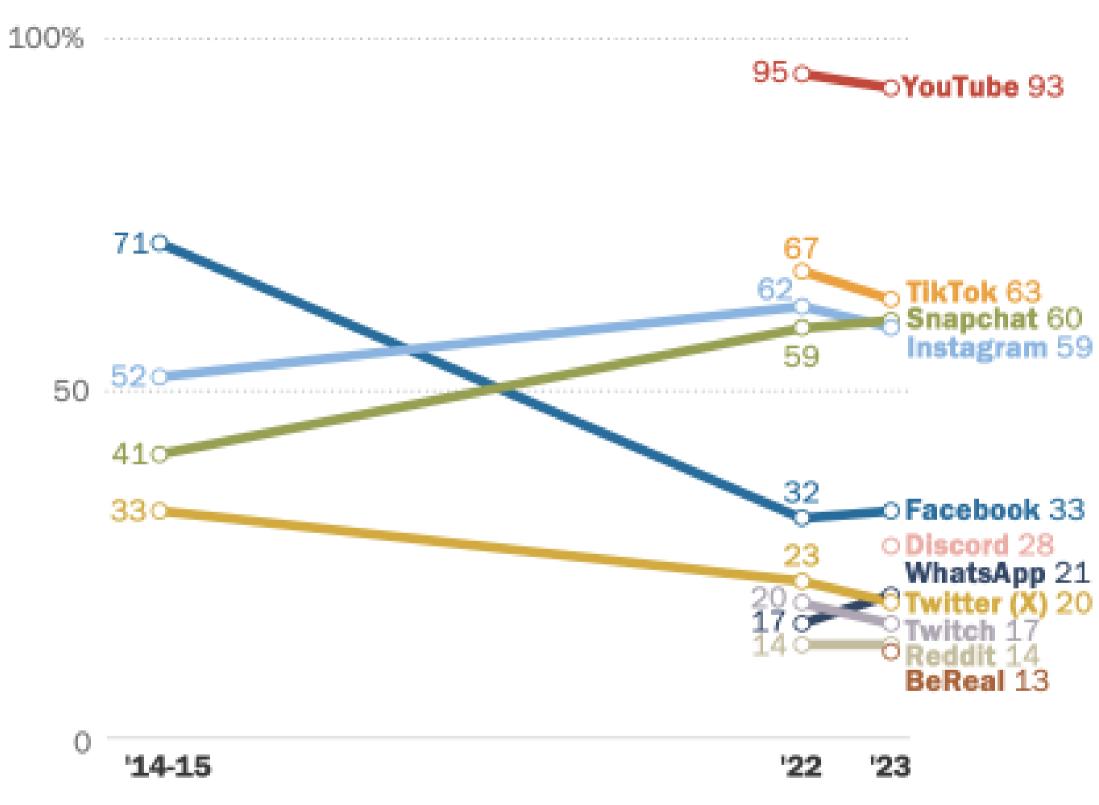


## CSCW 2024



Nov. 9-13, 2024 | San Jose, Costa Rica Information School UNIVERSITY of WASHINGTON





Note: Those who did not give an answer are not shown. Source: Survey of U.S. teens conducted Sept. 26-Oct. 23, 2023. "Teens, Social Media and Technology 2023"

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